



HOTEL

TERMS & CONDITIONS

ELIGIBLE AGE FOR CHECK-IN

You must be at least 18 years of age to check-in and/or register for a room.

Normal check-in time is 2:00pm and check-out is 12:00pm.

Early check-in is available subject to availability. Should you wish to have a guaranteed early check in please note that you will be charged for the previous night.

Late check-out is available upon request subject to availability. For a guaranteed late check-out of up to 6:00pm a full day room charge will be applied.

GENERAL PROVISIONS

The Club may, at its absolute discretion, cancel a reservation if of the opinion that the reservation information provided is falsified or incomplete.

The Club shall be entitled to vary, amend and/or otherwise change these terms and conditions at any time without prior notice.

You shall indemnify and not hold the Hollandse Club responsible in respect of any liability, loss, damage, cost and expense of any nature arising out of, and in connection with the acceptance of the reservation by the Hollandse Club.

The Hollandse Club shall not be liable for any losses, damages, costs or expenses incurred by you as a result of any cancellation of the reservation.

A Daily Membership Fee is applicable to all Non-Members and is included within the corresponding room rates.

CANCELLATION POLICY

Cancellations made at least **7 days prior** to arrival will receive a **100%** refund.

Cancellations made up to **48 hours prior** to arrival will receive a **50%** refund

Cancellations made **within 48 hours** of arrival, or **no-shows**, will receive **0%** refund





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SMOKING POLICY

Smoking is prohibited in all areas of the Hollandse Club and in all rooms.

A \$250.00 fine applies for smoking in our rooms. Smoking is only allowed in the Serambi Bar area, next to the terrace.

NO IN-HOUSE PARTY POLICY

Hollandse Club enforces a NO IN-HOUSE PARTY POLICY to ensure we can protect our hotel guests at all times.

In the event of a disturbance a warning will be given to reduce the noise. If this warning is not followed, the guest will forfeit all fees and must leave the hotel immediately.

PET POLICY

All pets are prohibited on property with the exception of service animals.

POOL POLICY

Swimming is permitted from 7:00am to 10:00pm. No glassware or coolers are allowed at the pool area. Please take note that there are no lifeguards on duty. Children are to be supervised at all times by parents or guardians.

PAYMENT

Full payment for your hotel room bill including any addition charges incurred during your stay must be settled upon check out.

Payment methods accepted are:

- Cash
- NETS
- Credit Card (Visa, Mastercard, AMEX)

